

Appendix A: Community Housing Performance Indicators 2010/11

Performance Indicator	Year end result 2009/10	Target 2010/11	Q1	Q2	Q3	Q4	Year end result	Comments
BV 202 The number of people sleeping rough on a single night within the area of the local authority	16	6	17	18	11	16	16 (RED)	Count numbers are over target due to a combination of increased numbers of clients presenting with no recourse to public funds as well as higher number of entrenched rough sleepers who are not responding to traditional services. A pilot personalisation project has been launched to look at alternative ways of working with the entrenched population.
Client Share figure	49	Not applicable	47	48	35	36	36	The client share figure is an average and numbers tend to vary.
Homelessness acceptances	104	100	22	44	30	27	123 (RED)	<p>Acceptances have increased this year for various reasons, including a lack of suitable two-beds in the private sector; complex presentations of young people; and the high needs of customers presenting to us. Of the 123 acceptances, 118 were 'normal' acceptances with the households placed in temporary accommodation, 5 were accepted with arrangements made to accommodate them in the private sector instead.</p> <p>Main reasons for loss of last settled home: Exclusions by family & friends: 49% Left institution/care: 15% Relationship breakdown: 15% End of assured shorthold tenancy: 8%</p>

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Performance Indicator	Year end result 2009/10	Target 2010/11	Q1	Q2	Q3	Q4	Year end result	Comments
								Mortgage arrears: 2% Rent arrears: 3%
Households accepted as statutorily homeless who were accepted as statutorily homeless by Oxford City Council within the last two years*	2	Not applicable	0	1	0	0	1	*Reports level of repeat homelessness
Percentage successful reviews against homelessness decision	35.8%	Not applicable	25%	9%	12.5%	44.4%	23.4%	Of a total number of 18 completed reviews during the quarter, the decision was changed in the applicant's favour in 8 cases. In all these cases new information was obtained.
OV BV 213 Households who considered themselves as homeless, who approached the local authority's housing advice service and for whom housing advice casework intervention resolved their situation.	7.75 (per thousand households) 445 cases	400	151	127	137	278	693 (GREEN)	Cumulative figure.
NI156 Total households in temporary accommodation	240	175	203	203	162	156	156 (GREEN)	Target met.
Households with children in temporary accommodation	194	Not applicable	167	162	134	128	128	There is a small deficit with the total figure above as there are a small number of couples without children and families with adult children.
Single people in temporary accommodation	40	Not applicable	30	34	25	22	22	See above.

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Performance Indicator	Year end result 2009/10	Target 2010/11	Q1	Q2	Q3	Q4	Year end result	Comments
Direct cost of temporary accommodation	£800,750	Not applicable	£341,070	£393,219	£473,817	£667,453	£667,453	Net cost. Cumulative figure. Excludes staff costs.
Households housed through Homechoice scheme	206	200	53	46	49	52	200	Target met.
Number of affordable housing units developed - Local indicator (Includes social housing for rent and shared ownership) This indicator is in accordance with the definition of affordable housing in Oxford City Council's Affordable Housing Policy.	192	180	57	2	54	35	148 (RED)	We profiled the handover of 181 affordable homes to be delivered in 2010/11. However, the half-Orlits on Rose Hill have slipped because the Party Wall Awards took longer to put into place than expected and Cardinal House could not be handed over due to the damage sustained when the building was vandalised. We did have most of the units on Maple Pritchard/St Nicholas House in Littlemore handed over earlier than expected which resulted in a final total of 148 delivered for 2010/11.
NI155 Number of affordable homes delivered (Wider definition than the OCC local indicator – apart from the above also includes key worker housing, all types of intermediate housing etc)	233		57	5	57	35	154	The figure includes 6 Open Market Homebuy units.
BV64 Empty homes brought back into use	17	8	2	2	2	4	10 (GREEN)	Target met.

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